Oracle® Communications Diameter Signaling Router

DSR FABR Feature Activation Procedure Release 8.2

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Oracle Communications Diameter Signaling Router FABR Feature Activation Procedure, Release 8.2.

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Change History

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1. Introduction

1.1 Purpose and Scope

This document defines the procedure that is executed to activate the Full-Address Based Resolution (FABR) feature on a DSR network element (NE). This procedure may be run either 1) as part of a new DSR installation, after the standard DSR installation is complete, but before the NE is in service, or 2) on an in-service DSR NE, where the FABR feature is activated during a planned maintenance window to minimize the impact to network traffic.

This document also provides a procedure to deactivate FABR after it has been activated. Please see Section 6 for a discussion of deactivation.

Configuration of FABR and ComAgent following successful activation is beyond the scope of this document. After successful activation, the crafts person is expected to configure ComAgent and FABR in that order for proper operation of FABR by following [1].

No additional software installation is required before executing this procedure. The standard DSR installation procedure has loaded all of the required software, even if the FABR feature is activated at a later time.

1.2 References

[1] Diameter Signaling Router Full Address Based Resolution (FABR) User's Guide, Latest Revision

1.3 Acronyms

An alphabetized list of acronyms used in the document.

Table 1. Acronyms

| Acronym | Definition |
|---------|--|
| BNS | Broadband Networking Solutions |
| DA-MP | Diameter Agent Message Processor |
| DB | Database |
| DP | Data Processor |
| DSR | Diameter Signaling Router |
| FABR | Full-Address Based Resolution |
| FOA | First Office Application |
| GUI | Graphical User Interface |
| НА | High Availability |
| IMI | Internal Management Interface |
| IP | Internet Protocol |
| MP | Message Processing or Message Processor |
| NE | Network Element |
| NOAM | Network OAM |
| OAM | Operations, Administration and Maintenance |

| Acronym | Definition |
|---------|-------------------------------|
| SDS | Subscriber Database Server |
| SOAM | System OAM |
| SSH | Secure Shell |
| UI | User Interface |
| VIP | Virtual IP |
| VPN | Virtual Private Network |
| XMI | External Management Interface |

1.4 Terminology

Table 2. Terminology

| Term | Definition |
|------------------------|---|
| Communication Agent | An EXG common infrastructure component delivered as part of a common plug-in that uses the COMCOL MX framework in support of communicating Stack Events between EXG application processes on different servers. |
| ComAgent | Same as Communication Agent |
| SOAM | System Operations and Maintenance |

1.5 General Procedure Step Format

Where it is necessary to identify the server explicitly on which a particular step is to be taken, the server name is given in the title box for the step (e.g., "ServerX" in Figure 1. Example of a Procedure Step).

Each step has a checkbox for every command within the step that the technician should check to keep track of the progress of the procedure.

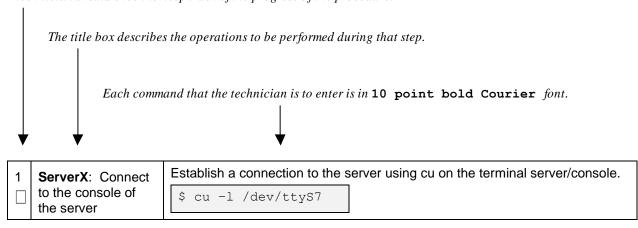


Figure 1. Example of a Procedure Step

2. Feature Activation Overview

This section lists the required materials and information needed to execute the feature activation. In addition, Table 3. Pre-Feature Activation Overview through Table 8. Post-Feature Deactivation Overview provide estimates of the time required to execute the procedure. These tables can be used to estimate the total time necessary to complete the feature activation. The timing values shown are estimates only –

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use these tables to plan the timing of the activation, not to execute the procedure. The detailed procedure steps to be executed begin in Section 5.

2.1 Definition of Activation for the FABR Feature

The precise meaning of activation varies from feature to feature. This section briefly defines what activation means with respect to the FABR feature.

The main components of a FABR system include the FABR (DSR) application, the subscriber database (hosted by the DP/SDS system that supports one or more DPs), and finally the ComAgent which provides reliable connectivity and load sharing of multiple DP servers from FABR application.

ComAgent is a component, which is also used by other features to enable connectivity to servers required by such features. Hence, ComAgent, as a component, is not unique to FABR. However, certain aspects of this component are used by FABR to provide connectivity to the DP servers.

Configuration/provisioning of these aspects of ComAgent is beyond the scope of this document. However, the activation procedure initializes the ComAgent component in such a way that it becomes possible to further configure/provision this component for use by FABR.

The configuration and setup of the DP/SDS is beyond the scope of this document, the configuration and setup of FABR (DSR) application and ComAgent (on DSR) post activation is beyond the scope of this document.

All software required to run FABR is available by default as part of a DSR release installation or upgrade (This includes the ComAgent libraries and GUI/OAM code required to configure communication with the subscriber database). The process of activating the feature simply makes proper use of software elements and file system files that are already present, to change the behavior of the DSR NE.

Before FABR feature activation, there are no FABR menu items visible on the SOAM GUI, and there is no FABR-related processing taking place on the DA-MP(s).

All ComAgent-related menu items are present on the NOAM GUI, allowing full ComAgent configuration and provisioning. The ComAgent managed objects are under the Communication Agent folder on the GUI menu. For the ComAgent, this means that the top level Communication Agent folder is visible on the Main Menu, i.e., the ComAgent Configuration screens (Remote servers, Connection Groups, and Routed Services), and the ComAgent Maintenance screens (Connection Status, Routed Services Status, HA Services Status) are visible.

After feature activation, all selectable FABR menu items are present on the SOAM GUI, allowing full FABR configuration and provisioning. Specifically, for FABR application, the top-level FABR folder is visible on the Main Menu, and a new entry is added to the **Diameter->Maintenance->Applications** table, showing FABR and its state. After successful feature activation, a Connection Group named DpSvcGroup is added, to the Connection Groups screen, a Routed Service named DpService is added to the Routed Services screen and is mapped to use the DpSvcGroup Connection Group at default priority 10

After activation:

The DA-MP(s) are prepared to act on FABR and ComAgent configuration and provisioning information entered at and replication from the NOAM (in case of ComAgent configuration/ provisioning) and SOAM (in case of FABR configuration/provisioning).

Important: Once the FABR feature is activated, it is not automatically enabled. Activation simply means the mechanism for provisioning FABR behavior is in place. But the DA-MP(s) acts on FABR provisioning information only after FABR has been enabled (via the Diameter -> Maintenance -> Applications screen). FABR should not be enabled until after the appropriate provisioning data has been entered. FABR provisioning is beyond the scope of this document. Furthermore, for proper operation of FABR, Communication Agent and FABR applications assume the Remote server IP addresses are routable/reachable. However, these networking setup/concerns are beyond the scope of the activation procedure.

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2.2 Feature Activation Overview

2.2.1 Pre-Feature Activation Overview

The pre-activation procedures shown in the following table may be executed outside a maintenance window if desired. Procedure completion times shown here are estimates. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 3. Pre-Feature Activation Overview

| | Elapsed Time (Hours:Minutes) | | | |
|------------------------|---------------------------------|------|--|--------|
| Procedure | This Step | Cum. | Activity Feature Activation Preparation | Impact |
| System Topology | 0:20 | 0:20 | Verify Network Element Configuration data. | |
| Check (Procedure 1) | | | Verify System Group Configuration data. | None |
| (Frocedure 1) | | | Analyze and plan DA-MP restart sequence. | |
| Perform Health | 0:05 | 0.25 | Verify DSR release. | |
| Check (Procedure 2) | | | Verify server status. | None |
| (1.00000.002) | | | Log all current alarms. | |

2.2.2 Feature Activation Execution Overview

The procedures shown in the following table are executed inside a single maintenance window. Procedure completion times shown here are estimates. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 4. Feature Activation Execution Overview

| | Elapsed Time (Hours:Minutes) | | | |
|------------------------|---------------------------------|------|---------------------------------------|--------|
| Procedure | This Step | Cum. | Activity Feature Activation Execution | Impact |
| Perform Health | 0:05 | 0:05 | Verify DSR release. | |
| Check (Procedure 3) | | | Verify proper FABR feature state. | Mana |
| (Procedure 3) | | | Verify server status. | None |
| | | | Log all current alarms. | |

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| Procedure | Elapse (Hours:I | d Time Minutes) | Activity Feature Activation Execution | Impact |
|--------------------------|--------------------|--------------------|--|-----------|
| Feature | 0:20 | 0:25 | Log out of NOAM/SOAM GUI. | |
| Activation (Procedure 4) | | | SSH to active NOAM. | |
| (1.100044.0.1) | | | Login as admusr. | |
| | | | Change directory to /usr/TKLC/dsr/prod/maint/loaders/. | |
| | | | Execute the feature activation script. | FABR is |
| | | | Log into SOAM GUI. | activated |
| | | | Verify the FABR Folder. | |
| | | | Verify Maintenance screen. | |
| | | | Log into NOAM GUI. | |
| | | | Verify Maintenance screen. | |
| | | | Close SSH connections to NOAM. | |

2.2.3 Post-Feature Activation Overview

The procedures shown in the following table are executed inside a maintenance window. Procedure completion times shown here are estimates. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 5. Post-Feature Activation Overview

| | Elapsed Time (Hours:Minutes) | | Activity Feature Activation | |
|---------------------|---------------------------------|------|-----------------------------|------------------|
| Procedure | This Step | Cum. | Completion | Impact |
| Perform Health | 0:05 | 0:05 | Verify server status. | FABR has been |
| Check (Procedure 5) | | | Log all current alarms. | activated on DSR |

3. Feature Deactivation Overview

3.1 Pre-Feature Deactivation Overview

The procedures shown in the following table are executed inside a maintenance window. Deactivation procedure times are only estimates as the reason to execute a deactivation has a direct impact on any additional deactivation preparation that must be done. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 6. Pre-Feature Deactivation Overview

| | Elapsed Time (Hours:Minutes) | | | |
|--|---------------------------------|------|---|--------|
| Procedure | This Step | Cum. | Activity Deactivation Procedures | Impact |
| Perform Health Check (Procedure 6) | 0:05 | 0:05 | Verify DSR release.Verify proper FABR feature state.Verify server status.Log current alarms. | None |

3.2 Feature Deactivation Execution Overview

The procedures shown in the following table are executed inside a maintenance window. Deactivation procedure times are only estimates as the reason to execute a deactivation has a direct impact on any additional deactivation preparation that must be done. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 7. Feature Deactivation Overview

| | Elapsed Time (Hours:Minutes) | | | |
|-----------------------|---------------------------------|------|--|--------|
| Procedure | This Step | Cum. | Activity Deactivation Procedures | Impact |
| Deactivation Setup | 0:30 | 0:30 | The reason to deactivate has a direct impact on any additional backout preparation that must be done. Since all possible reasons cannot be predicted ahead of time, only estimates are given here. Execution time will vary. | None |

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| | Elapsed Time (Hours:Minutes) | | | |
|---------------|---------------------------------|------|--|-----------------|
| Procedure | This Step | Cum. | Activity Deactivation Procedures | Impact |
| Deactivation | 0:20 | 0:50 | Log out of active NOAM/SOAM GUI. | |
| (Procedure 7) | | | SSH into active NOAM. | |
| | | | Login as admusr | |
| | | | Change directory to /usr/TKLC/dsr/prod/maint/loaders/ | FABR is |
| | | | Execute the feature deactivation script. | deactivate d |
| | | | Log into NOAM or SOAM GUI. | |
| | | | Verify the FABR folder. | |
| | | | Log into NOAM GUI | |
| | | | Verify Maintenance screen. | |

3.3 Post-Feature Deactivation Overview

The procedures shown in the following table are executed inside a maintenance window. Deactivation procedure times are only estimates as the reason to execute a deactivation has a direct impact on any additional deactivation preparation that must be done. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 8. Post-Feature Deactivation Overview

| | Elapsed Time (Hours:Minutes) | | Activity Deactivation | |
|---------------------------------------|------------------------------|------|---|--------|
| Procedure | This Step | Cum. | Procedures | Impact |
| Perform Health Check (Procedure 8) | 0:05 | 0:05 | Verify server status.Log all current alarms. | None |

4. Feature Activation Preparation

This section provides detailed procedures to prepare a system for FABR feature activation. These procedures are executed outside a maintenance window.

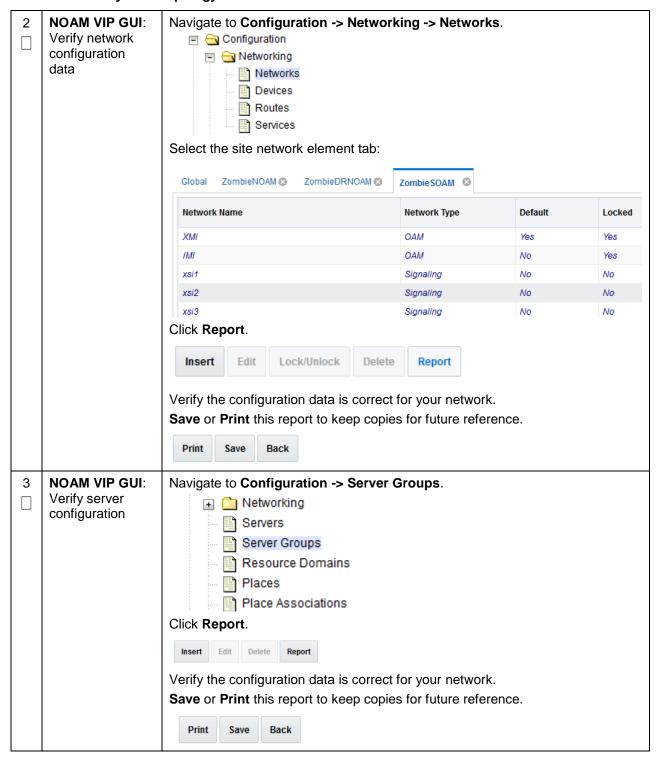
4.1 System Topology Check

This procedure is part of feature activation preparation and is used to verify the system topology of the DSR network and servers.

Procedure 1: System Topology Check

| S | This procedure verifies system topology. | | | | |
|---|---|---|--|--|--|
| Т | Check off $()$ each step as it is completed. Boxes have been provided for this purpose under each | | | | |
| Е | step number. | | | | |
| Р | If this procedure fa | ils, contact My Oracle Support (MOS) and ask for assistance. | | | |
| # | | | | | |
| 1 | NOAM VIP GUI: Login | Establish a GUI session on the NOAM server by using the VIP address of the NOAM server. Open the web browser and enter a URL of: | | | |
| | | http:// <primary_noam_vip_ip_address></primary_noam_vip_ip_address> | | | |
| | | Login as the <i>guiadmin</i> user: | | | |
| | | ORACLE° | | | |
| | | Oracle System Login Mon Jul 11 13:59:37 2016 EDT | | | |
| | | Log In Enter your username and password to log in | | | |
| | | Username: | | | |
| | | Password: | | | |
| | | ☐ Change password | | | |
| | | Log In | | | |
| | | Welcome to the Oracle System Login. | | | |
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Procedure 1: System Topology Check



Procedure 1: System Topology Check

| 4 | 4 Analyze and plan DA-MP restart sequence | Analyze system topology and plan for any DA-MPs which will be out-of-service during the feature activation sequence. |
|---|---|--|
| | | Analyze system topology gathered in Steps 2 and 3. |
| | | Determine exact sequence which DA-MP servers will be restarted (with the expected out-of-service periods). |
| | | Note : It is recommended that no more than 50% of the MPs be restarted at once. |

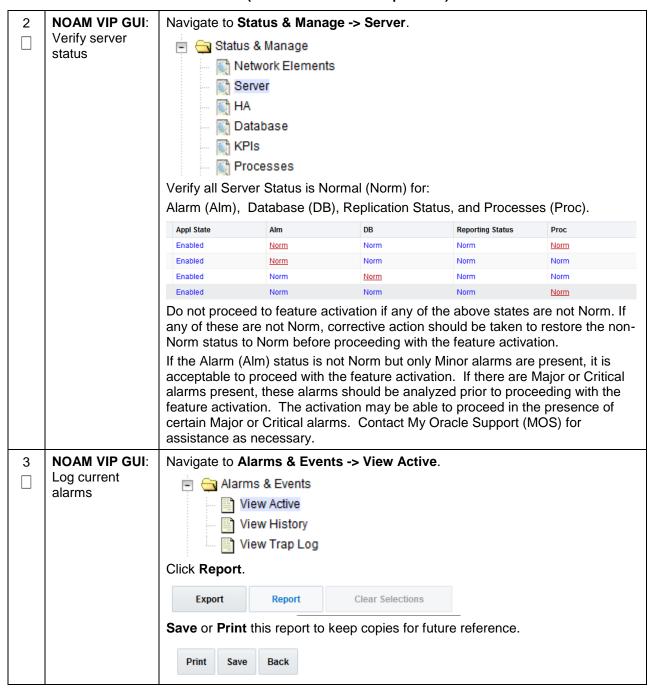
4.2 Perform Health Check

This procedure is part of feature activation preparation and is used to determine the health and status of the DSR release network and servers. This may be executed multiple times, but must also be executed at least once within the time frame of 24-36 hours before the start of the maintenance window in which the feature activation will take place.

Procedure 2: Perform Health Check (Feature Activation Preparation)

| S | This procedure provides steps to perform needed health checks. | | | |
|---|---|---|--|--|
| Т | Check off ($$) each step as it is completed. Boxes have been provided for this purpose under each | | | |
| Ε | step number. | | | |
| Р | If this procedure fa | ails, contact My Oracle Support (MOS) and ask for assistance. | | |
| # | | | | |
| 1 | NOAM VIP GUI: Login | Establish a GUI session on the NOAM server by using the VIP address of the NOAM server. Open the web browser and enter a URL of: | | |
| | -3 | http:// <primary_noam_vip_ip_address></primary_noam_vip_ip_address> | | |
| | | Login as the <i>guiadmin</i> user: | | |
| | | ORACLE [®] | | |
| | | | | |
| | | Oracle System Login Mon Jul 11 13:59:37 2016 EDT | | |
| | | | | |
| | | Log In Enter your username and password to log in | | |
| | | Username: | | |
| | | Password: | | |
| | | ☐ Change password | | |
| | | Log In | | |
| | | Welcome to the Oracle System Login. | | |
| | | · - | | |
| | | This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the <u>Oracle Software Web Browser Support Policy</u> for details. | | |

Procedure 2: Perform Health Check (Feature Activation Preparation)



5. Feature Activation

Before feature activation, perform the system health check in Section 4.2. This check ensures that the system is ready for feature activation. Performing the system health check determines which alarms are present in the system and if feature activation can proceed with alarms.

***** WARNING *****

If there are servers in the system, which are not in Normal state, these servers should be brought to the Normal or the Application Disabled state before the feature activation process is started.

If alarms are present on the server, contact My Oracle Support (MOS) to diagnose those alarms and determine whether they need to be addressed or if it is safe to proceed with the feature activation.

Please read the following notes on feature activation procedures:

- Where possible, command response outputs are shown as accurately as possible. EXCEPTIONS
 are as follows:
 - Session banner information such as time and date.
 - System-specific configuration information such as hardware locations, IP addresses, and hostnames.
 - ANY information marked with "XXXX" or "YYYY" where appropriate, instructions are provided to determine what output should be expected in place of "XXXX or YYYY"
 - Aesthetic differences unrelated to functionality such as browser attributes: window size, colors, toolbars, and button layouts.
- After completing each step and at each point where data is recorded from the screen, the technician
 performing the feature activation must initial each step. A check box should be provided. For
 procedures which are executed multiple times, the check box can be skipped, but the technician must
 initial each iteration the step is executed. The space on either side of the step number can be used
 (margin on left side or column on right side).
- Captured data is required for future support reference.

5.1 Pre-Activation Procedures

5.1.1 Perform Health Check

This procedure is used to determine the health and status of the network and servers. This must be executed at the start of every maintenance window.

Note: The Health Check procedure below is the same as the Health Check procedure described in Section 4.2 when preparing for feature activation, but it is repeated here to emphasize that it is being re-executed if Section 4.2 was performed outside the maintenance window.

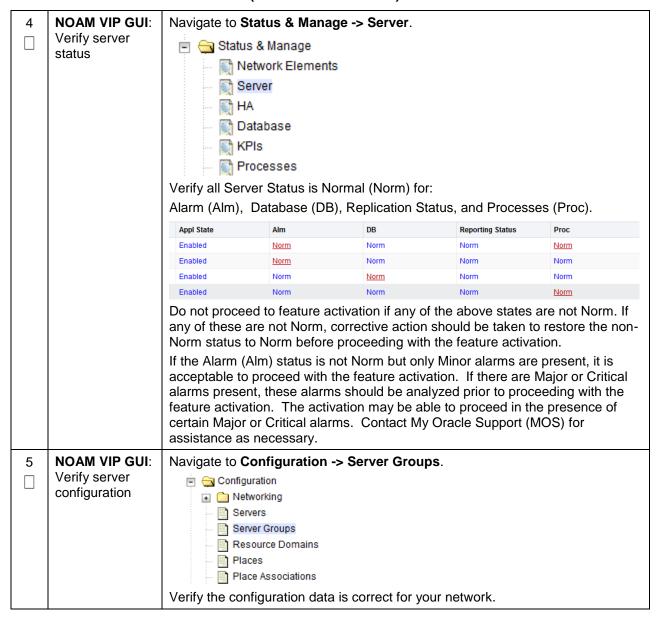
Procedure 3: Perform Health Check (Pre Feature Activation)

| S | This procedure pro | ovides steps to perform needed health checks. | | |
|---|---|---|--|--|
| Т | Check off (√) each | eck off $()$ each step as it is completed. Boxes have been provided for this purpose under each | | |
| Е | step number. | | | |
| Р | If this procedure fa | ails, contact My Oracle Support (MOS) and ask for assistance. | | |
| # | · | | | |
| 1 | 1 SOAM VIP GUI: Establish a GUI session on the SOAM server by using the VIP address SOAM server. Open the web browser and enter a URL of: | | | |
| | | http:// <primary_soam_vip_ip_address></primary_soam_vip_ip_address> | | |
| | | Login as the <i>guiadmin</i> user: | | |
| | | Oracle System Login Mon Jul 11 13:59:37 2016 EDT | | |
| | | Log In Enter your username and password to log in Username: Password: Change password Log In | | |
| | | Welcome to the Oracle System Login. | | |
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| | | Copyright © 2010, 2016, Oracle and/or its affiliates. All rights reserved. | | |
| 2 | NOAM VIP GUI: Verify FABR folder is not present | Under Main Menu , verify the FABR folder is NOT present. | | |

Procedure 3: Perform Health Check (Pre Feature Activation)

| 3 | NOAM VIP GUI: Login | Establish a GUI session on the NOAM server by using the VIP address of the NOAM server. Open the web browser and enter a URL of: | | | | |
|---|------------------------|---|--|--|--|--|
| | | http:// <primary_noam_vip_ip_address></primary_noam_vip_ip_address> | | | | |
| | | Login as the <i>guiadmin</i> user: | | | | |
| | | ORACLE | | | | |
| | | Oracle System Login Mon Jul 11 13:59:37 2016 EDT | | | | |
| | | Log In Enter your username and password to log in | | | | |
| | | Username: | | | | |
| | | Password: | | | | |
| | | Change password | | | | |
| | | Log In | | | | |
| | | Welcome to the Oracle System Login. | | | | |
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Procedure 3: Perform Health Check (Pre Feature Activation)



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Procedure 3: Perform Health Check (Pre Feature Activation)



5.2 Activation Procedures

This section provides the detailed procedure steps of the feature activation execution. These procedures are executed inside a maintenance window.

5.2.1 Feature Activation

Detailed steps for FABR feature activation are provided in this procedure.

Procedure 4: Feature Activation

| S T E P | T Check off (√) each step as it is completed. Boxes have been provided for this purpose under step number. | | |
|------------------|--|---|--|
| # | | | |
| 1 | NOAM/SOAM VIP GUI: Logout | Logout of any active NOAM and/or SOAM GUI sessions: □ Pause Updates Help Logged in Account guiadmin | |
| 2 | NOAM VIP: Establish an SSH session | Establish an SSH session to the NOAM VIP. Login as <i>admusr</i> . | |
| 3 | NOAM VIP: Navigate to the feature activation directory | Navigate to the feature activation directory by executing the following command: \$ cd /usr/TKLC/dsr/prod/maint/loaders/ | |

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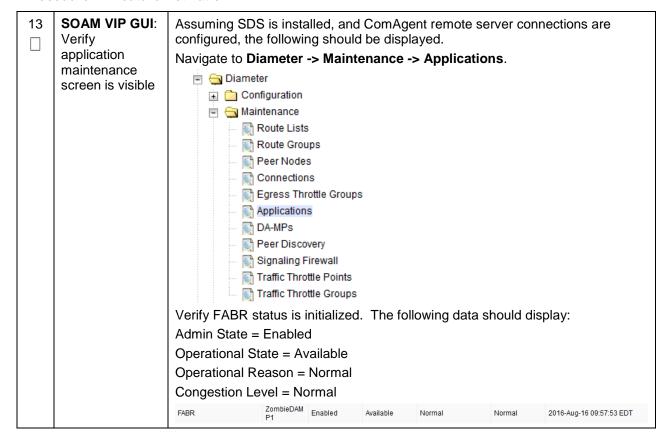


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| 5 | Active SOAM GUI: Login | Establish a GUI session on the active SOAM server by using IP address of the SOAM server. Open the web browser and enter a URL of: | | | | |
|---|--|--|--|--|--|--|
| | | http:// <active_soam_ip_address></active_soam_ip_address> | | | | |
| | | Login as the <i>guiadmin</i> user: | | | | |
| | | Oracle System Login Mon Jul 11 13:59:37 2016 EDT | | | | |
| | | Log In Enter your username and password to log in Username: Password: Change password Log In Welcome to the Oracle System Login. This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the Oracle Software Web Browser Support Policy for details. Unauthorized access is prohibited. | | | | |
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| | | Copyright © 2010, 2016, Oracle and/or its affiliates. All rights reserved. | | | | |
| 6 | Active SOAM GUI: Verify the FABR folder is visible | Locate and verify the FABR folder from Main Menu is visible and the configuration folder items are present. FABR Configuration Applications Exceptions Default Destinations Address Resolutions System Options | | | | |

| 7 | Active SOAM GUI: Verify application maintenance | Verify the FABR application is present in the Application Status screen. | | | | | | |
|-----------|---|--|--|------------------------|---------------------------|--|----------------------|----|
| | | Navigate to Di | ameter -> Mai | ntenance | e -> Appli | cations. | | |
| | | FABR | ZombieDAM Disabled | Unk | Unk | Unk | Unk | |
| | screen is visible | FABR | ZombieDAM Disabled | Unk | Unk | Unk | Unk | |
| | | Verify FABR st | tatus is uninitia | lized. Th | e followin | g data shou | ld be displayed: | |
| | | Admin State = | Disabled | | | - | | |
| | | Operational St | ate = Unk | | | | | |
| | | Operational Re | | | | | | |
| | | Congestion Le | vel = Unk | | | | | |
| 8 | Standby SOAM | Repeat Steps | | - | | | | |
| | GUI : Repeat verification steps | | erifications for nd contact My | | • | | the active SOAM | Л, |
| <u></u> တ | SOAM VIP GUI: Login | Establish a GU SOAM server. | | | | | /IP address of the | е |
| | | http:// <pr< th=""><th>rimary_SOAM</th><th>_VIP_IP_</th><th>_Addres</th><th>s></th><th></th><th></th></pr<> | rimary_SOAM | _VIP_IP_ | _Addres | s> | | |
| | | Login as the <i>g</i> | <i>uiadmin</i> user: | | | | | |
| | | | | | | | | |
| | | | | RA | | . E | | |
| | | | | | | | | |
| | | Oracle Syste | m Login | | | Mon Jul | 11 13:59:37 2016 EDT | |
| | | | | | | | | |
| | | | Enter your | , | g In and passwo | ord to log in | | |
| | | | | Username: | 1 | | | |
| | | | | Password: | | | | |
| | | | | | Change pass | word | | |
| | | | | Lo | og In | | | |
| | | | | | | | | |
| | | | | | | | | |
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| ì | | | Copyright © 2010, 2 | 2016, <u>Oracle</u> an | nd/or its affiliate | s. All rights reserve | ed. | |

| | SOAM VIP GUI: Restart DA-MPs | Multiple iterations of this step may be executed during the feature activation procedure. This is dependent on the number of DA-MP servers within your system. Make a written record of the number of times the step was performed. It is recommended that no more than 50% of the DA-MPs be restarted at once. Navigate to Status & Manage -> Server. Status & Manage Network Elements Server HA Database KPIs Processes Select the desired DA-MPs, press Ctrl to select multiple DA-MPs at once. Click Restart. Stop Restart Reboot NTP Sync Report Click OK to confirm. Verify the server changes to the Err state and wait until it returns to the Enabled/Norm state. Repeat for the additional DA-MPs. |
|----|--|--|
| 11 | SOAM VIP GUI: Enable application | Navigate to Diameter -> Maintenance -> Applications. Select the MP servers on which FABR is present, press Ctrl to select multiple servers at once. Click Enable. Enable Disable Pause updates Click OK to confirm Note: If ComAgent remote server DP connections have not already been setup, you will receive the following Status after enabling: FABR ZombieDAM Enabled Unavailable DP Service: Down Normal 2016-Aug-16 09:57:53 EDT Note: If not already done so, follow [1] to configure the needed ComAgent connections. |
| 12 | Complete FABR configuration | Follow the instructions in [1] to complete FABR configuration. |



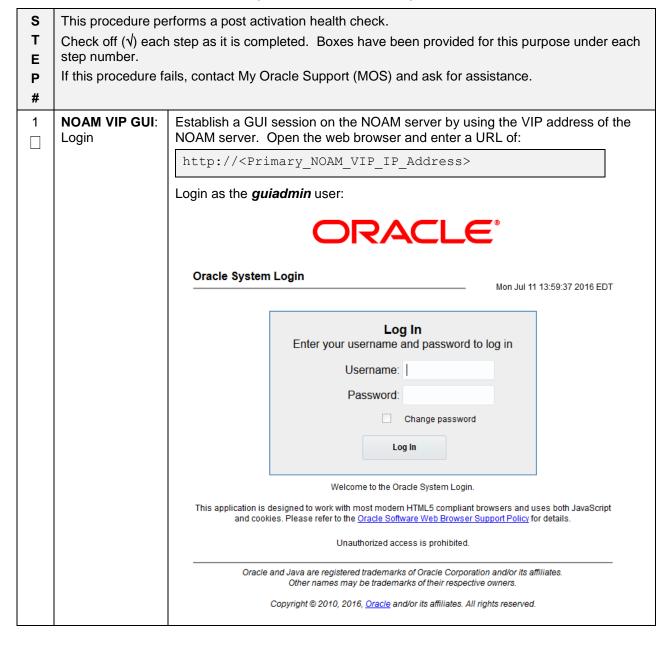
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5.3 Post-Activation Procedures

5.3.1 Perform Health Check

This procedure is used to determine the health and status of the DSR release network and servers.

Procedure 5: Perform Health Check (Post-Feature Activation)



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NOAM VIP GUI: Navigate to Status & Manage -> Server. Verify server Status & Manage status Network Elements Server HA Database Processes Verify all Server Status is Normal (Norm) for: Alarm (Alm), Database (DB), Replication Status, and Processes (Proc). Appl State Reporting Status Proc Enabled Norm Norm Norm Enabled Norm Norm Norm Norm Enabled Norm Norm Norm Enabled Norm Norm <u>Norm</u> 3 **NOAM VIP GUI:** Navigate to Alarms & Events -> View Active. Log current Alarms & Events alarms View Active View History View Trap Log Click Report. Export Report Clear Selections Save or Print this report to keep copies for future reference. **Print** Back Save Compare this alarm report with those gathered in the pre-activation procedures. Contact My Oracle Support (MOS) if needed.

Procedure 5: Perform Health Check (Post-Feature Activation)

6. Feature Deactivation

Execute this section only if there is a problem and it is desired to revert back to the pre-activation version of the software. In general, as long as there are no Application Routing Rules using the FABR application, it will have no impact on the system and does not need to be deactivated. The deactivation procedure will cause all the FABR related configuration data (including the ComAgent DP service related configuration and Application Routing Rules using FABR) to be removed. The crafts person must ensure that this is acceptable.

6.1 Pre-Deactivation Procedures

Before beginning the feature deactivation, complete the Pre-Deactivation procedure below.

6.1.1 Perform Health Check

This procedure is used to determine the health and status of the DSR network and servers.

Procedure 6: Perform Health Check (Pre-Feature Deactivation)

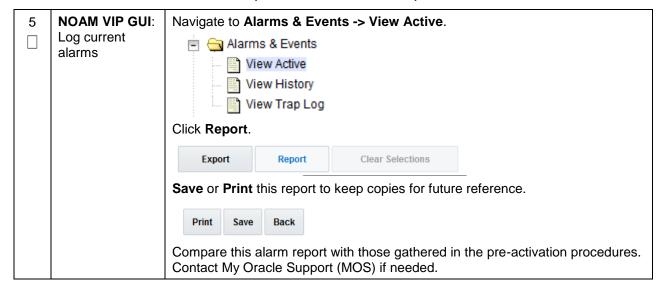
| S | This procedure performs a health check. | | | | | |
|--------|---|--|--|--|--|--|
| T E | Check off (√) each step number. | n step as it is completed. Boxes have been provided for this purpose under each | | | | |
| P | If this procedure fa | rocedure fails, contact My Oracle Support (MOS) and ask for assistance. | | | | |
| # | | | | | | |
| 1 | SOAM VIP GUI: Login | Establish a GUI session on the SOAM server by using the VIP address of the SOAM server. Open the web browser and enter a URL of: | | | | |
| | | http:// <primary_soam_vip_ip_address></primary_soam_vip_ip_address> | | | | |
| | | Login as the <i>guiadmin</i> user: | | | | |
| | | ORACLE | | | | |
| | | Oracle System Login Mon Jul 11 13:59:37 2016 EDT | | | | |
| | | Log In Enter your username and password to log in | | | | |
| | | Username: | | | | |
| | | Password: | | | | |
| | | ☐ Change password | | | | |
| | | Log In | | | | |
| | | Welcome to the Oracle System Login. | | | | |
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| | | Unauthorized access is prohibited. | | | | |
| 2 | SOAM VIP GUI: | Locate and verify the FABR folder from Main Menu is visible and the | | | | |
| | Verify the FABR | configuration folder items are present. | | | | |
| | folder is visible | FABR | | | | |
| | | Configuration Applications | | | | |
| | | Exceptions | | | | |
| | | Default Destinations | | | | |
| | | Address Resolutions System Options | | | | |
| | | Note : It should only be present after feature activation, so if it is not present, then the feature is already deactivated and there is no need to complete this deactivation procedure. | | | | |

Procedure 6: Perform Health Check (Pre-Feature Deactivation)

| 3 | NOAM VIP GUI: Login | Establish a GUI session on the NOAM server by using the VIP address of the NOAM server. Open the web browser and enter a URL of: |
|---|--|--|
|] | | http:// <primary_noam_vip_ip_address></primary_noam_vip_ip_address> |
| | | Login as the <i>guiadmin</i> user: |
| | | Oracle System Login Mon Jul 11 13:59:37 2016 EDT |
| | | Log In Enter your username and password to log in |
| | | Username: Password: |
| | | Change password |
| | | Log In |
| | | Welcome to the Oracle System Login. |
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| 4 | NOAM VIP GUI: Verify server status | Navigate to Status & Manage Status & Manage Network Elements Server HA Database KPIs Processes Verify all Server Status is Normal (Norm) for: Alarm (Alm), Database (DB), Replication Status, and Processes (Proc). Appl State Alm DB Reporting Status Proc Enabled Norm Norm |
| | | Enabled Norm Norm Norm Norm Enabled Norm Norm Norm Norm |

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Procedure 6: Perform Health Check (Pre-Feature Deactivation)



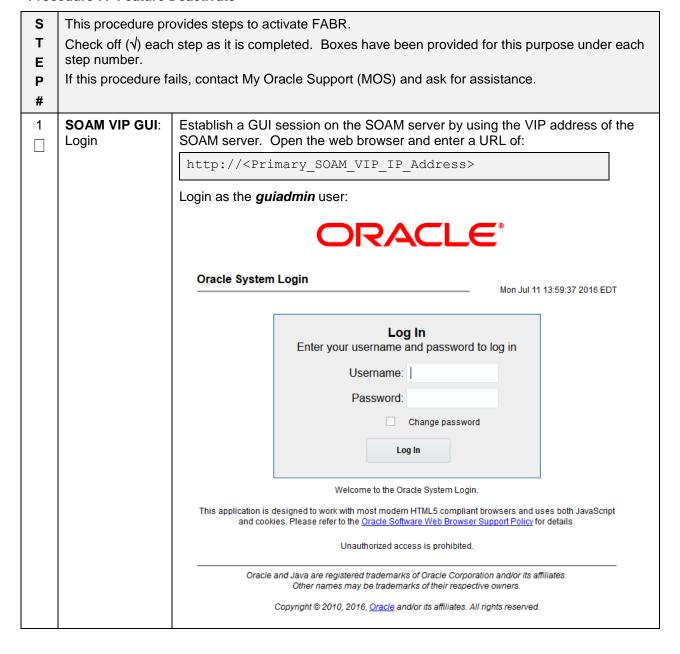
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6.2 Deactivation Procedures

6.2.1 Feature Deactivation

This section provides the detailed steps of the FABR de-activation procedures.

Procedure 7: Feature Deactivate



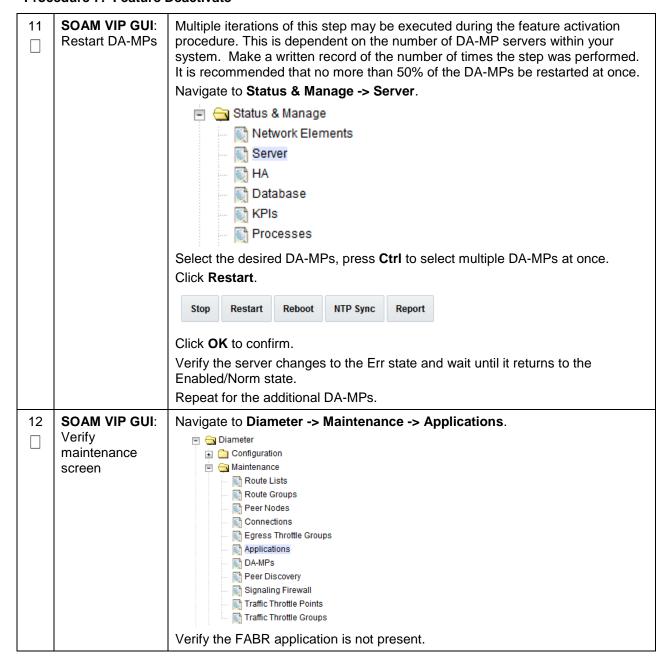
| 2 | Active SOAM | Navigate to Diameter -> Maintenance -> Applications . |
|---|------------------------------------|--|
| | GUI: Disable | □ |
| Ш | FABR | ☐ Configuration |
| | application | □ ← Maintenance |
| | | Route Lists |
| | | Route Groups |
| | | Peer Nodes |
| | | Connections |
| | | Egress Throttle Groups |
| | | Applications |
| | | DA-MPs |
| | | Peer Discovery |
| | | Signaling Firewall |
| | | Traffic Throttle Points |
| | | Traffic Throttle Groups |
| | | Select the FABR applications to disable. |
| | | |
| | | Click Disable . |
| | | Enable Disable Pause updates |
| | | Citable Disable III adds apadies |
| | | Click OK to confirm. |
| | | |
| | | FABR ZombieDAM P2 Disabled Unavailable Shut Down Normal 2016-Aug-16 10:14:40 EDT |
| 3 | NOAM/SOAM | Logout of any active NOAM and/or SOAM GUI sessions: |
| 5 | VIP GUI: | |
| | Logout | Pause Updates Help Logged in Account guiadmin 💌 Log Out |
| | Logout | |
| | | |
| | | Tue Aug 16 10:13:52 2016 EDT |
| | | |
| 4 | NOAM VIP: | Establish an SSH session to the NOAM VIP. Login as admusr. |
| | Establish an | |
| | SSH session | |
| 5 | NOAM VIP: | Navigate to the feature activation directory by executing the following command: |
| _ | Navigate to the feature activation | |
| | | \$ cd /usr/TKLC/dsr/prod/maint/loaders/ |
| | | |
| | | |
| | directory | |



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| 7 □ | Active SOAM GUI: Login | Establish a GUI session on the active SOAM server by using IP address of the SOAM server. Open the web browser and enter a URL of: | |
|------------|---|---|--|
| | | http:// <active_soam_ip_address></active_soam_ip_address> | |
| | | Login as the <i>guiadmin</i> user: | |
| | | Oracle System Login Mon Jul 11 13:59:37 2016 EDT | |
| | | Log In Enter your username and password to log in Username: | |
| | | Password: Change password Log In | |
| | | Welcome to the Oracle System Login. This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the Oracle Software Web Browser Support Policy for details. | |
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| 8 | Active SOAM GUI: Verify the FABR folder is not visible | Verify the FABR folder is not visible under Main Menu. | |
| 9 | Standby SOAM GUI: Repeat verification steps | Repeat Steps 7-8 for the standby SOAM Note: If the verifications for the standby SOAM differ from the Active SOAM, stop and contact My Oracle Support (MOS). | |

| 10 | SOAM VIP GUI: Login | Establish a GUI session on the SOAM server by using the VIP address of the SOAM server. Open the web browser and enter a URL of: |
|----|------------------------|---|
| | | http:// <primary_soam_vip_ip_address></primary_soam_vip_ip_address> |
| | | Login as the <i>guiadmin</i> user: |
| | | ORACLE° |
| | | Oracle System Login Mon Jul 11 13:59:37 2016 EDT |
| | | Log In |
| | | Enter your username and password to log in |
| | | Username: |
| | | Password: |
| | | Change password |
| | | Log In |
| | | Welcome to the Oracle System Login. |
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6.3 Post-Deactivation Procedures

To complete a deactivation, complete the Post-Deactivation by following the procedures in this chapter.

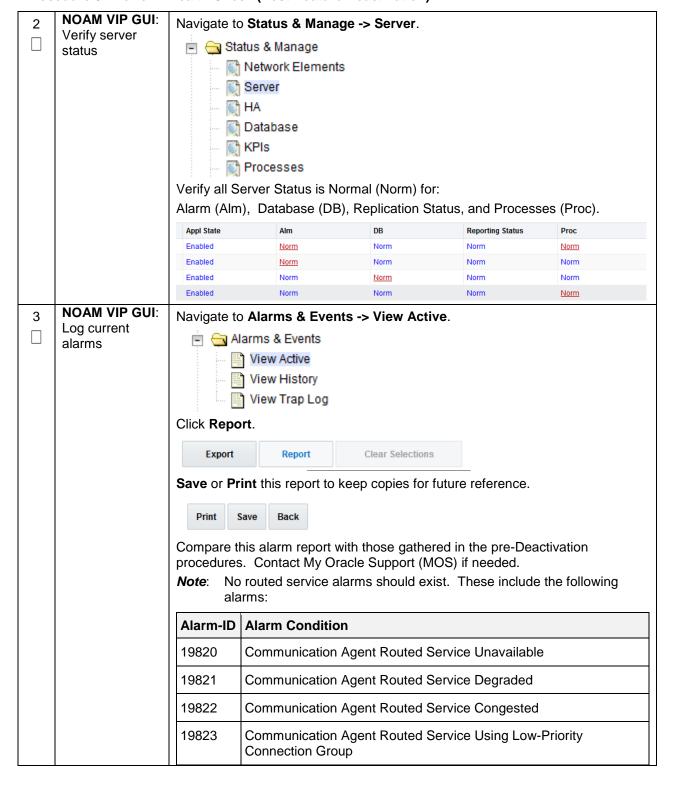
6.3.1 Perform Health Check

This procedure is used to determine the health and status of the network and servers.

Procedure 8: Perform Health Check (Post-Feature Deactivation)

| S | This procedure pe | erforms a post activation health check. |
|---|----------------------|--|
| Т | Check off (√) each | n step as it is completed. Boxes have been provided for this purpose under each |
| Ε | step number. | |
| Р | If this procedure fa | ails, contact My Oracle Support (MOS) and ask for assistance. |
| # | · | |
| | | |
| 1 | NOAM VIP GUI: | Establish a GUI session on the NOAM server by using the VIP address of the |
| | Login | NOAM server. Open the web browser and enter a URL of: |
| | | http:// <primary_noam_vip_ip_address></primary_noam_vip_ip_address> |
| | | Login as the <i>guiadmin</i> user: |
| | | and the second s |
| | | ORACLE° |
| | | |
| | | Oracle System Login |
| | | Mon Jul 11 13:59:37 2016 EDT |
| | | |
| | | Log In |
| | | Enter your username and password to log in |
| | | Username: |
| | | Password: |
| | | ☐ Change password |
| | | |
| | | Log In |
| | | Welcome to the Oracle System Login. |
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| | | |

Procedure 8: Perform Health Check (Post-Feature Deactivation)



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7. Engineering Notes

FIPS integrity verification test failed: In DSR 7.1+, you may see 'FIPs integrity verification test failed' message displayed during the activation/Deactivation output, this message is expected and harmless.

7.1 Sample Output of Activation (Active NOAM)

| Run script to activate FABR feature: |
|---|
| |
| ====================================== |
| |
| |
| Execution of Activation/Deactivation Process Starts |
| Execution of Activation/ Deactivation Flocess States |
| Starting Activation/Posetivation process |
| Starting Activation/Deactivation process |
| Executing /usr/TKLC/dsr/prod/maint/loaders/activate/load.fabrActivateAsourced script on E1B180NOAM1 |
| |
| Add COM Agent Routed service Configuration. |
| |
| id=14 |
| name=DPService |
| preDefined=No |
| editableOnGui=Yes |
| birthTime=12/31/1969 19:00:00.000 |
| |
| Add COM Agent connection group for the DP service. |
| |
| id=1 |
| name=DPSvcGroup |
| preDefined=No |
| |
| Add DP Service and Connection group mapping. |
| |
| routedServiceId=14 |
| connGroupId=1 |
| priority=10 |
| ======================================= |
| Add FABR KPI group |
| ======================================= |
| KPI_Group=FABR |
| |

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```
Visibility=VIS_SO
______
Add FABR Measurement groups
______
Add FABR Measurement groups
______
Meas_Group=Full Address Resolution Performance
Visibility=VIS SO
_____
Meas Group=Full Address Resolution Exception
Visibility=VIS SO
______
Add FABR GUI Configuration Permissions.
______
appid=17
group id=7051
group name=FABR Configuration Permissions
______
Starting to Execute the Loaders on Mate server
______
Executing /usr/TKLC/dsr/prod/maint/loaders/activate/load.fabrActivateAsourced script
on E1B280NOAM2
FIPS integrity verification test failed.
name=DPService
preDefined=No
editableOnGui=Yes
birthTime=12/31/1969 19:00:00.000
_____
id=1
name=DPSvcGroup
preDefined=No
_____
routedServiceId=14
connGroupId=1
priority=10
_____
KPI Group=FABR
Visibility=VIS_SO
```

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```
_____
Meas_Group=Full Address Resolution Performance
Visibility=VIS SO
_____
Meas Group=Full Address Resolution Exception
Visibility=VIS SO
______
Add FABR GUI Configuration Permissions.
_appid=17
group id=7051
group name=FABR Configuration Permissions
_____
FIPS integrity verification test failed.
______
The Active SO server configured in the Topology are
______
1. E1B380SOAM1
2. ALL SOs
Enter your choice on which SO you want to Activate or Deactivate the Feature :2
Activate/Deactivate fabr on all SOs configured in the Topology
______
This is a 3 Tier Setup , So run the B sourced loaders on SO server : E1B380SOAM1
Executing /usr/TKLC/dsr/prod/maint/loaders/activate/load.fabrActivateBsourced script
on E1B380SOAM1
FIPS integrity verification test failed.
______
Current server is HA ACTIVE
______
Add FABR to DsrApplication.
______
id=4
name=FABR
unavailableAction=ContinueRouting
avpInsertion=Yes
shutdownMode=Forced
shutdownTimer=0
resultCode=3002
vendorId=0
errorString=FABR Unavailable
```

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```
resExhResultCode=3004
resExhVendorId=0
resExhErrorString=FABR Resource Exhausted
routeListId=-1
realm=
fqdn=
mcl=0
______
Add FABR GUI Configuration Permissions.
______
appid=17
group id=7051
group name=FABR Configuration Permissions
_____
FIPS integrity verification test failed.
______
Executing the Loaders and Clearing Cache on Standby SO servers.
______
There is no Standby/Spare SOAMP server configured in the Topology
______
[admusr@Jetta-NO-2 loaders]$
```

7.2 Sample Output of Deactivation (Active NOAM)

| Run script to deactivate FABR feature: |
|--|
| ====================================== |
| Execution of Activation/Deactivation Process Starts |
| Starting Activation/Deactivation process |
| The Active SO server configured in the Topology are |
| 1. Jetta-SO-2 2. ALL SOs |
| Enter your choice on which SO you want to Activate or Deactivate the Feature :1 Verifying feature is activated or not on Jetta-SO-2 FIPS integrity verification test failed. |

```
______
FABR is activated on Jetta-SO-2
_____
Executing /usr/TKLC/dsr/prod/maint/loaders/deactivate/load.fabrDeactivateAsourced
script on Jetta-NO-2
______
Hiding FABR KPI group and Measurement Groups
______
 === deleted 1 records ===
______
Hiding FABR measurement groups
______
 === deleted 1 records ===
 === deleted 1 records ===
______
Removing DP Service COM Agent Loader Entries
______
Log path: /var/TKLC/db/filemgmt/dpservice_deactivate.log
______
Since remote servers are not deleted on FABR Deactivation, operator should
manually delete all the remote server entries from configuration.
______
Removing FABR GUI permissions.
______
 === deleted 1 records ===
Starting to Execute the Loaders on Mate server
______
Executing /usr/TKLC/dsr/prod/maint/loaders/deactivate/load.fabrDeactivateAsourced
script on Jetta-NO-1
______
FIPS integrity verification test failed.
______
Removing FABR GUI permissions.
______
 === deleted 1 records ===
FIPS integrity verification test failed.
______
This is a 3 Tier Setup , So run the B sourced loaders on SO server : Jetta-SO-2
Executing /usr/TKLC/dsr/prod/maint/loaders/deactivate/load.fabrDeactivateBsourced
script on Jetta-SO-2
```

```
FIPS integrity verification test failed.
______
Current server is HA ACTIVE
______
Removing all ART rules pointing to FABR
______
=== deleted 0 records ===
_____
Removing applicationId=4(FABR) from the DSR Application Per Mp Table
______
=== deleted 3 records ===
______
Removing FABR from the DSR Application Table
______
=== deleted 1 records ===
______
Removing common DSR Application measurements for FABR
______
=== deleted 1 records ===
______
Removing FABR GUI permissions.
______
=== deleted 1 records ===
FIPS integrity verification test failed.
______
Executing the Loaders and Clearing Cache on Standby SO servers.
______
Starting to Execute the Loaders on Mate server
______
Executing /usr/TKLC/dsr/prod/maint/loaders/deactivate/load.fabrDeactivateBsourced
script on Jetta-SO-1
______
FIPS integrity verification test failed.
______
```

```
Current server is HA STANDBY
______
Removing common DSR Application measurements for FABR
______
 === deleted 1 records ===
 === deleted 1 records ===
______
Removing FABR GUI permissions.
______
 === deleted 1 records ===
FIPS integrity verification test failed.
______
Do you want to activate/deactivate this feature on another System OAM Server[Y/N]: n
```

Appendix A. My Oracle Support (MOS)

MOS (https://support.oracle.com) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at **1-800-223-1711** (toll-free in the US), or call the Oracle Support hotline for your local country from the list at http://www.oracle.com/us/support/contact/index.html. When calling, make the selections in the sequence shown below on the Support telephone menu:

- 1. Select 2 for New Service Request.
- 2. Select **3** for Hardware, Networking and Solaris Operating System Support.
- 3. Select one of the following options:
 - For technical issues such as creating a new Service Request (SR), select 1.
 - For non-technical issues such as registration or assistance with MOS, select 2.

You are connected to a live agent who can assist you with MOS registration and opening a support ticket. MOS is available 24 hours a day, 7 days a week, 365 days a year.